



Euxton Lane, Euxton, Chorley PR7 6AF Tel: 01257 248000 Fax: 01257 248014 www.alfatravel.co.uk

Status Disclosure Information for Sales from 15 May 2015

The following Status Disclosure Information is made in order to comply with regulations of the Financial Conduct Authority and is issued on behalf of Alfa Travel Ltd, Euxton Lane, Chorley, Lancashire, PR7 6AF Tel: 01257 248000 Fax: 01257 248014.

The Financial Conduct Authority (FCA) is the independent regulator of financial services. Use this information to decide if our services are right for you.

Alfa Travel Ltd is an appointed representative of Wrightsure Services (Hampshire) Limited which is authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts. Alfa Travel Ltd only offers Connected Travel Insurance from single insurers. Details of insurers may be provided on request. We do not charge fees for our insurance related services. We may receive a commission from the product provider. We hold any insurance money (premiums, refunds or claims money) as the agent of the insurer under a risk transfer agreement. You will not receive advice or recommendation from us about insurance. We may ask you some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

We always aim to provide a first class service, however if you have any cause for complaint any enquiry can be raised by email (complaints@wrightsure.com), in writing or by telephoning The Complaints Manager, Wrightsure Services (Hampshire) Limited, Unit D2 Fareham Heights, Standard Way, Fareham, PO16 8XT. Telephone number 01329 828228. Should you remain dissatisfied you have the right to ask the Financial Ombudsman Service to review your case. You should write to the Financial Ombudsman Service, Exchange Tower, London E14 9SR. Telephone 0800 023 4567. You may be entitled to compensation should we be unable to meet our liabilities as an insurance intermediary under the Financial Services Compensation Scheme. Your entitlement to compensation will depend upon the type of business and the circumstances of your claim. Insurance advising and arranging is covered for 90 % of the claim, without any upper limit or for compulsory classes of insurance, insurance advising and arranging is covered for 100 % of the claim, without any upper limit. Further information about compensation scheme arrangements is available from FSCS. Details of Wrightsure Services (Hampshire) Limited's authorisation can be confirmed by contacting the FCA on 0845 606 1234 or by visiting the FCA's website www.fca.org.uk/register.

DEMANDS AND NEEDS STATEMENT

Travel Insurance

This travel insurance policy will suit the Demands and Needs of an individual, or group (where applicable) who have no pre-existing medical conditions, are travelling to countries included within the policy terms and who wish to insure themselves against the financial impact of specified unforeseen circumstances/events relating to or occurring during their trip. Subject to policy exclusions, terms, conditions and maximum specified claim limits; full details of which may be found in your policy booklet. If you do not have one of these please ask for a copy to aid you in making your own informed buying decision.